



PONANT

YACHT CRUISES & EXPEDITIONS





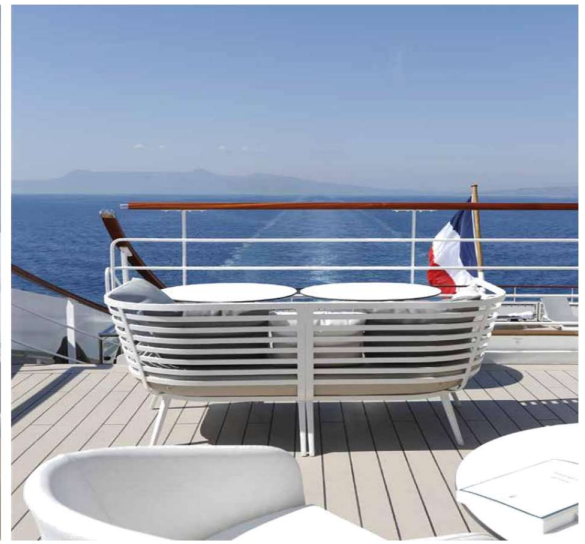
PONANT: 3 main characteristics

1 | A luxury fleet of moderately-sized yachts, the most modern in the world

- 9 ships with an intimate atmosphere from 32 to 132 cabins.
 - , Four high-tech yachts that entered into service between 2010 and 2015, known as the Sisterships: anti-vibration systems, stabilisers, high-quality materials, Cleanship label.
 - , One traditional ship, a majestic and intimate three-mast yacht.
 - , Four new yachts by 2019: the PONANT EXPLORERS, specially designed for luxury expedition cruises sailing in tropical regions, and the first cruise ships in the world equipped with a multi-sensory underwater area, known as *Blue Eye* (see page 36).
- 100% of cabins with a sea view and 95% with a balcony (100% with a balcony on the PONANT EXPLORERS).
- Luxury service with comfort worthy of the best hotels on the market and a butler service for certain suites.
- Ships that meet the most demanding international criteria with regard to equipment and safety.

2 | Exceptional destinations and itineraries

- More than 200 cruises per year, to over 100 countries, 400 ports, 100 itineraries (20 to 30% of which are renewed every year) and 130 UNESCO World Heritage sites visited each year.
- Access to the most secret ports due to the small size and high technical specifications of our yachts in contrast with the huge ships of our competitors (for example: *Le Ponant* in the Old Port of Marseille).
- • Mythical ports of call, unusual destinations, unspoiled island chains.
- Luxury Expedition Cruises with outings and shore visits in Zodiacs® to get closer to nature, in the company of experienced naturalists.
- World's No. 1 in Polar Expeditions:

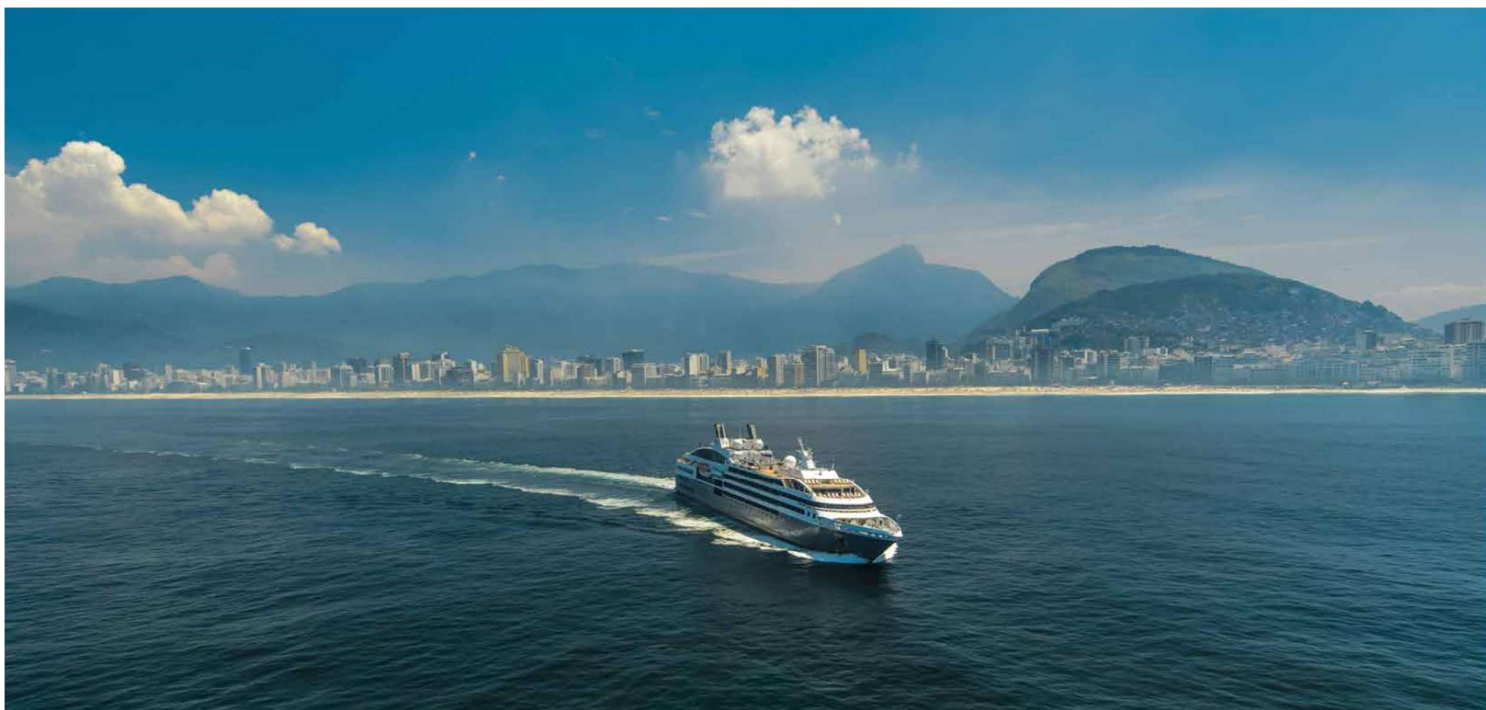


3 | A French way of life aboard and top-quality service

- The only cruise company in the world to sail under the French flag.
- The French language takes pride of place with French Captains and Hotel Directors and a bilingual crew speaking both French and English.
- An accessible Captain and crew, keen to share their sailing experience with passengers.
- French and international gastronomy accompanied by fine wines, refined service, delicate cuisine using fresh, locally-purchased products when possible, or chosen by the PONANT teams from leading references.
- Top-class French partners: Veuve Clicquot champagne, Ducasse Conseil, En-K de Caviar, Fragonard interior fragrances, Hermès toiletries, macarons from Maison Ladurée, butter from Bordier and teas from Palais des Thés.



- All inclusive: Full board, tea, coffee, carefully selected wines served with meals, 24-hour room service, evening events, shows and the Open Bar
- Fascinating and prestigious guests such as:
Patrick Poivre d'Arvor, Stéphane Bern, Olivier de Kersauson, Luc Ferry, Franck Ferrand, Franz-Olivier Giesbert, Eric Emmanuel Schmitt, Frédéric Mitterrand, Xavier Darcos, Alain Duault or Yves Coppins...
- Belonging to Groupe Artemis - Financière Pinault with its recognised expertise in the luxury world (Saint-Laurent, Gucci, Balenciaga, Boucheron, etc.).



Satisfied customers

Customer satisfaction

The quality of our service and the satisfaction of our passengers are at the heart of our concerns. This attention to detail allows us to ensure our customer loyalty in the long term and to encourage them to come back to you time and time again (see page 58). In 2015 and 2016 more than 95% of our clients said they would recommend us.

Recognition from tourism professionals

Every year, PONANT is recognised as one of the best cruise companies in the world:

- Voted Best Cruise Company by French travel agents in the Victoires du Tourisme awards for 2015 and 2016.
- Voted No.1 for service in the 'Small Ships' category of the World's Best Cruise Lines 2015 and 2016 by Conde Nast Traveller UK.
- Finalist for the "Star Specialist Cruise Company" prize at the Travel Bulletin Star Awards 2016
- Gold medal winner in the "Small Ships" category and silver medal winner for our expedition cruise itineraries in the Magellan Awards 2016
- "Best of Luxury" prize awarded during the "Cruise Critic Editors' Picks Awards" 2015



Who is a PONANT cruise for?

Customers looking for upmarket refinement.

- Service and comfort worthy of the leading luxury hotels (service, fine dining, room-service, butler service for certain suites, etc.)
- Top-of-the-range cruises: Small-scale ships, an “all-inclusive” formula, cabins with sea-views, balconies, etc.
- Each morning, a new port of call, a new landscape, without having to unpack a suitcase.

Customers looking for a different type of cruise

- Original itineraries, far from the tourist hordes and an air of exclusivity thanks to the size of the ships. — Exceptional Ships, the youngest and most modern fleet in the World.
- A unique travel experience: Yacht Cruising, as if on a private yacht.
- A spirit of adventure and discovery with the Expedition cruises (polar or tropical).

Customers looking for a “French-style” trip

- The only cruise company in the world to sail under the French flag.
- All the Captains and Hotel Directors are French with a mainly French-speaking crew. But English is also spoken aboard.
- French and international gastronomy accompanied by fine wines carefully chosen by our sommelier, refined service, delicate cuisine using fresh, locally-purchased products when possible, or chosen by the PONANT teams from leading references.



Customers wanting to celebrate an exceptional event

- Birthday, honeymoon, wedding anniversary, etc.
- Personalised welcome and bespoke services.
- Possibility of chartering the entire yacht.
- Group rates are available (see page 57).

Customers who want to enjoy one of their hobbies during a thematic cruise.

- Golf (The Caribbean).
- Diving (The Caribbean, Mediterranean, Polynesia).
- Music (Mediterranean, Northern Europe & The Baltics, Adriatic).
- Fine food and wine (Northern Europe, Mediterranean, Adriatic).

Customers looking for a tailor-made and trouble-free trip

- Transfers, both private or group.
- Home transfers on request.
- Pre- and post-cruise packages.
- Cruise and flight packages (economy, business or first class) in partnership with the most reputable airlines (Air France, Singapore Airlines, Emirates, etc.).

Our Destination Highlights



The Arctic Far North, in the footsteps of the great explorers

- The Glaciers and Geysers of Iceland
- Sailing through the fjords and glaciers of Greenland –
- Outings in Zodiacs® to discover the wildlife
- Encountering polar bears in Spitsbergen



Alaska, in the footsteps of the gold miners

- Wild and unspoiled animal life: grizzlies, whales and orcas — Amerindian culture and meeting the Aleut people
- The Aleutian Islands



Canada and the Northern United States, land of wide open spaces

- Discovering Boston and New York
- The Saint Lawrence River, paradise of whales and belugas — The explosive colours of the Canadian autumn
- The Californian coast



The Caribbean, paradise islands and idyllic beaches

- The tropical rainforest and the volcanic pitons of Saint Lucia — Discovering the Grenadines
- White sandy beaches and diving in turquoise waters — Cuba and the Dominican Republic



Latin America, in the footsteps of the conquistadors

- The Orinoco and Amazon Rivers
- The crossing of the legendary Panama Canal — Cape Horn and the Chilean fjords.
- Colonial cities
- The Sea of Cortez in Baja California

New countries &
New Ports of Call



Antarctica, within the Southern Territories

- The beauty of the “ice giants”
- Outings in Zodiacs® and shore visits
- Discovering the rich and exceptional wildlife (penguins, whales, seals)



Northern Europe, setting sail for the Nordic capitals

- The magnificent Norwegian fjords
- Discovering the northern capitals and heritage cities (Stockholm, Copenhagen, London, Saint Petersburg, Bergen, and more) —
- The majestic landscapes and ancestral legends of Scotland and Ireland



The Western Mediterranean, a gentle way of life

- Corsica, the island of beauty
 - Andalusia, whitewashed villages and Arabo-andalusian architecture — Malta and its fortress city
 - Sicily
-



The Greek Islands and Turkey, a mosaic of ancient civilisations

- Archaeological sites
 - The Cyclades, all the charm of Eternal Greece —
 - The volcanic island of Santorini and its caldera.
-



The Adriatic, at the crossroads of cultures

- Venice and its labyrinth of canals and narrow streets — Discovering the sun-kissed Dalmatian coast
 - Dubrovnik, its ramparts and its famous red-tiled roofs
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Africa, a mosaic of colours and cultures

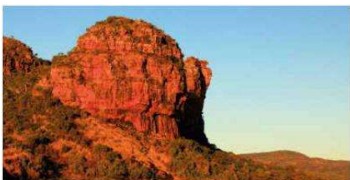
- The islands of Cape Verde and their cultural blends — Discovering the wildlife of South Africa
 - The Bissagos Islands.
-



Asia, between millennial culture and the splendours of the Far East

- The magic of Ha Long Bay
- The Imperial City of Hue
- The traditions and emblematic sites of Japan

New Ports of Call



Oceania, a land of primitive beauty

- The twin islands of New Zealand and the beauty of its national parks — Meeting the aboriginal people and their fascinating culture
 - The Kimberley, one of the last virgin places on Earth
 - The underwater treasures of Vanuatu and the Solomon Islands
-



The Pacific, the most beautiful lagoons in the world

- The mysteries of Easter Island
 - The Polynesian Atolls
 - Fiji, Hawaii and the Marquesa Islands
-



Indian Ocean, coral reefs and pristine wildlife

- The Aldabra Atoll in the Seychelles and the Scattered Islands
 - The picture-postcard island of Nosy Komba (Madagascar)
 - The spectacular underwater wildlife of the Maldives
 - Madras in India
-



Our cruises

There are two types of cruise experience: Luxury Culture and Relaxation cruises and Luxury Expedition Cruises.

1 - Luxury Culture and Relaxation cruises

Luxury Culture and Relaxation are the embodiment of a new interpretation of the art of ocean voyages, combining all its pleasures.

- Getting to the heart of our ports of call, from the most emblematic to the most secret, inaccessible to large ships.
- Making the most of the journey and life aboard small-scale and refined ships. — Meeting local populations and discovering their culture.
- Exploring authentic sites known only to insiders.
- Making the most of the presence aboard of special guests and expert lecturers who will share their knowledge and their passions (see page 19).
- Enjoying the privilege of a truly tailor-made, trouble-free cruise by choosing the Butler service, available to passengers travelling in the suites on Deck 6 of the Sisterships and in the suites on Deck 6 and the two large rear suites on Deck 5 of the PONANT EXPLORERS.
Passengers can organise excursions at their discretion thanks to the Excursions Department.

Between traditional villages and ports of call with a rich historical heritage, our passengers enjoy enriching experiences and authentic encounters in the company of our expert guides and lecturers.

Whether it is in the Mediterranean, Oceania, the Black Sea, the Aegean Sea, the Adriatic, Northern Europe or Latin America, your clients will discover a panorama of cultures and history with emphasis on the many magnificent UNESCO World Heritage sites.

In the Caribbean and the Mediterranean, they can also enjoy cruises that allow them to sail peacefully aboard our luxury yachts and discover the region while also relaxing, each passenger choosing their own pace.



2 - Luxury Expedition Cruises

In the heart of the most remote regions, our luxury expedition cruises combine exploration with comfort, adventure with refinement. On polar or tropical expeditions, from the Antarctic to Papua New Guinea, PONANT takes its passengers as close as possible to unspoiled nature and to ancestral cultures, far from the usual maritime routes.

Away from the crowds

- A fleet designed and certified for extreme regions, whose small size enables sailing in hard-to-access areas: the polar regions, the Malay Archipelago, the Amazon River...
- The privileged discovery of preserved sites.
- Unique and flexible itineraries: the Captains and Expedition Leaders make unscheduled stops to let passengers enjoy the surprises of nature.
- Expedition teams made up of passionate experts and scientists.

Conditions of luxury comfort

- Explore the world's remotest regions in elegant accommodations. 100% of our cabins boast sea views, and 95% have a balcony.
- Personalised and attentive service, refined gastronomy, luxury amenities, all in keeping with the PONANT Signature.

Outings and shore visits in Zodiacs®.

- Zodiacs® designed to seat groups of 10 passengers, accessible from the marina platform.
- Fast and safe landings enable you to get as close as possible to nature and access isolated places: observation of the sea ice and its wildlife, access to deserted beaches...
- Each ship has at least 10 Zodiacs®. in order to allow greater comfort and flexibility during outings and shore visits.

PONANT, World leaders in polar cruises

Polar specialists

Proven experience

PONANT's extensive experience has allowed it to become a true expert in polar cruises. It is currently the only French shipowner to have four yachts suitable for polar cruises.

- Polar specialist for over 20 years.
- Unique cruises: a wide selection of itineraries, a fascinating experience within the polar seas, in the Arctic and Antarctica.

A team of polar experts

- Captains and ice pilots, experts in sailing in extreme conditions, with lengthy experience with the company.
- Naturalists, guides and lecturers: skilled and enthusiastic scientists who know how to share their experience and their passion with passengers.
- Experienced Zodiac® pilots: excursions in small groups in total safety, allowing greater proximity to nature.

Absolute safety

- The safety of our passengers is the constant priority for our experienced Captains.
- Our ships have been awarded Ice-1C classification, which means they meet stringent international requirements. They are fitted with state-of-the-art safety equipment: Sonar, GMDSS (emergency communication system by radio), Zodiac® fitted with satellite beacons, a satellite weather station, etc.

PONANT is the first French cruise company to offer the North West Passage in full, enjoyed in unparalleled luxury comfort.



Respect for the environment

PONANT is committed to protecting and respecting the environment on a daily basis. We sail in sensitive areas and it is vital to respect the marine environment and the places where we land. This comes naturally to our teams and crew, all of whom are passionate about the ocean and nature.

Ships suitable and certified for expeditions

Our ships are certified “clean ship” and our operations and supply chains comply with, or even anticipate, environmental regulations (recycling, processing of solid waste and wastewater, lower gas emissions, sustainable procurement policy, LED lighting...)

Our green fittings enable our expeditions to respect the environment:

- a dynamic positioning system which avoids the need to lower the anchor
- a quiet and economical electric propulsion system
- MDO diesel engines, which are lighter and produce less pollution

With the PONANT EXPLORERS, the environmental commitment continues with:

- A wastewater processing and recycling system in compliance with the most exacting standards
- A catalytic filter on exhaust gases enabling NOX (nitrogen oxides) reduction
- A ballast water treatment system in compliance with international and USCG rules
- Fuel economy systems:
 - A centralised energy-recovery system
 - An extremely precise fuel-measuring and -monitoring system enabling better energy management and savings: the GREENPILOT system
 - Variable-speed electric propulsion combined with controllable pitch propellers propulsive at all speeds



Recognised responsible commitment

In December 2016, PONANT was awarded the Blue Charter Trophy from the French Shipowners' Association recognising its exemplary nature in terms of economic and social development and care for the environment.



IAATO and AECO membership

PONANT is an executive member of the IAATO (the International Association of Antarctic Tour Operators). The purpose of the IAATO is to promote responsible tourism in the Antarctic. Its regulations include directives on the number of passengers allowed to land and on specific rules of behaviour to follow (maximum distances for approaching wildlife, briefings for passenger, crew members and expedition personnel, the Antarctic experience of the expedition personnel, emergency and medical evacuation plans).

In the Arctic, PONANT is a member of the AECO (the Association of Arctic Expedition Cruise Operators), which is dedicated to responsible, environmentally friendly and safe tourism.





Le Cercle Polaire

For six years, PONANT has been actively supporting Le Cercle Polaire®, a think tank that works to preserve the polar environment. Personalities from the Call of the Poles campaign and members of Le Cercle Polaire are thus regularly invited as keynote speakers on our polar cruises in order to raise passengers' awareness with regard to the preservation of the polar regions. www.lecerclepolaire.com

Support for local communities

The culture and traditions of local communities are a precious treasure that is very dear to our hearts. PONANT thus supports the "FabLab" association, whose goal is to train artisans in the Inuit community to reproduce emblematic pieces which will then be sold in European museums. PONANT contributes financially to the purchasing of the FabLab equipment via an annual donation. Since 2014, PONANT has also been donating €10 to the association for every travel booklet sent out in electronic form rather than in paper.

PONANT supports MSF



On International Women's Day, as part of its corporate social responsibility policy, PONANT initiated several projects on the theme of "Women at the Helm" aiming to promote diversity and solidarity. We have decided to support the actions being taken by Médecins sans Frontières on maternal and child health programs (obstetrics, paediatrics and preventing HIV transmission) in Africa. This commitment was implemented in 2017 and will be ongoing.





A new series of yachts: the PONANT EXPLORERS

PONANT, the leader in luxury expeditions, will soon have four new yachts joining its fleet. *Le Lapérouse* and *Le Champlain* will be sailing as of summer 2018, followed by *Le Bougainville* and *Le Dumont d'Urville* as of summer 2019.

This new series of yachts, combining limited capacity, design, cutting-edge technology, and respect for the environment, bears the names of French explorers who set off in search of new continents. Polar expedition leader and pioneer PONANT is now drawing on its expertise in extreme regions to help you discover tropical expedition



Discover exceptional cultures and destinations

Costa Rica, the Amazon, the Maldives, Papua New Guinea, the Orinoco, the Bissagos Islands... After our polar expeditions, now passengers can experience a tropical expedition in the company of guides and experts. In addition to the company's most popular destinations such as the Mediterranean or the Baltic Sea, depending on the season, these new yachts will enable the exploration of unexpected destinations via itineraries created by true sailors. On the program: scenery, authentic encounters, close-up observation of wild animals and much more.





Blue Eye, the multi-sensory underwater space

In keeping with its pioneering spirit, PONANT is launching a world first: the four ships of the PONANT EXPLORERS series are equipped, in a world exclusive, with an Underwater Lounge, *Blue Eye*, located within the hull, beneath the water line, and accessible to all passengers.

The design of this technical prowess was entrusted to Jacques Rougerie, an architect and academicien who is deeply passionate about the sea.

Jacques Rougerie's mission is to enable PONANT passengers to perceive and feel this fabulous underwater universe that has never ceased to amaze and inspire him throughout his career.

Three innovative concepts for a World first

Bionic & Bio-mimetrics

Jacques Rougerie drew inspiration from his observation of nature.

The space's graphical references evoke cetaceans and jellyfish while the portholes are shaped like the eye of a cetacean. Integrated digital screens project the images filmed live by three underwater cameras that enable passengers to witness, for example, the spectacle of dolphins playing in the bow waves.

Global Listening

The sound design of the underwater lounge offers passengers an experience in acoustic immersion that is unique in the world.

Comfortably ensconced, guests can listen to the underwater world thanks to hydrophones. An immersive sound experience that can be felt in the Body Listening sofas, discreetly vibrating in unison while offering unique sensory listening through corporal resonance.

This exclusive sound experience is also offered through subaquatic concerts broadcast at sea or in the swimming pool.

Innovative underwater vision

The underwater projectors specially developed for the PONANT EXPLORERS series enable the observation of the sea bed and photo-luminescent organisms from the *Blue Eye* lounge and also from the outside decks, balconies and the marina platform.



The experience of a PONANT cruise

Aboard, no two days are the same. Discoveries, relaxation, sensations each moment is exceptional.

A day on-board ship

Each morning there is a new port of call, promising discovery and sensations. Everything starts with breakfast, served between served between 6:30-10 AM, in the cabin or as a buffet in the two restaurants. If the weather allows it, your customers will appreciate taking breakfast outdoors, comfortably ensconced on the terrace facing the sea.

Then it is time to get ready for an expedition or an excursion. For most of our ports of call, a variety of visits are organised to allow your customers discover the treasures of the region. Passengers who would rather visit independently can ask for advice on the places to explore and get a local map from reception.

Lunch usually served between 12:30-2 PM is the perfect moment for sharing impressions. It is taken on the terrace or in one of our restaurants. A barbecue may also be organised, depending on the weather. When an excursion requires a whole day, lunch is taken on shore in a restaurant that we have chosen beforehand.



Atmosphere Aboard

The beginning of the afternoon is for resting, if it is not devoted to an excursion. Our passengers will be able to appreciate the calm of their cabin or the exterior decks, around the pool, of our sisterships and our PONANT EXPLORERS or the Sun Deck of *Le Ponant*. Different activities may also be organised by the crew or lecturers: conferences in the theatre, workshops, events, ship visits. Our passengers can also use this free time to enjoy a treatment in the spa, discover the items on sale in the onboard boutique, relax in the library, or simply make the most of their cabin.

Then it is Tea Time, around 4 PM, when hot drinks, cakes and pastries are served in the Main Lounge, accompanied by music.

The evening starts with a delicious cocktail in the bar, in the lounges or on the exterior decks. It continues from 7:30 PM with a gastronomic dinner served with carefully selected wines, followed by music and dancing in the lounges, a dance show or a film screening in the theatre, before everyone goes back to their cabins for the night.

Our ships have character and combine luxury and conviviality. Their smaller capacity means that all our passengers maintain their privacy and enjoy the unique feeling of sailing aboard a private yacht. On board the ship, everyone lives at their own pace and is free to relax in the communal areas or take part in the many activities that are proposed. The limited capacity of our ships makes it easier for passengers to get to know one another when they wish to. Our crew members are particularly available, attentive, and accessible.

During our cruises, your customers will experience the French way of life, a subtle blend of relaxed elegance and conviviality.

And on the Expedition cruises...

The days are punctuated by outings and shore visits in the Zodiacs®, conferences given by the Naturalist Guides and briefings for the following day's activities, in the theatre, and also the observation provided by nature and the insightful comments of the Expedition teams, from the exterior decks or the footbridge.

Amenities on Board

Reception

- Sisterships & PONANT EXPLORERS:
open 24 hours a day
- *Le Ponant*: open from 7-11 PM

Customer Relations Desk

- Near reception, cruise information and booking

Excursions Desk

- Sign up for excursions: flexible hours, available at reception
- Organisation of private excursions on demand

Breakfast in the cabin

- Can be served in the cabin from 7 am

Butler service

- Reserved for our passengers travelling in the suites on Deck 6 of the Sisterships and in the suites on Deck 6 and the two large rear suites on Deck 5 on the PONANT EXPLORERS

Room service

- Free
- Available 24 hours a day

Wake-up service

A wake-up service is available, instructions are provided aboard for passengers.

Laundry service

- Price lists, laundry bags and a laundry list can be found in each cabin
- 24 – 48 hours are required for the washing and ironing of clothing (dry cleaning is not available).

Sport

- Gym, open 24 hours a day
- A gentle gym class is sometimes offered in the mornings.

Photography/video service

- A photographer and film maker are present aboard to capture every moment of the cruise
- A Best-Of CD of photos and a DVD are available for sale at the end of the cruise

Daily Program

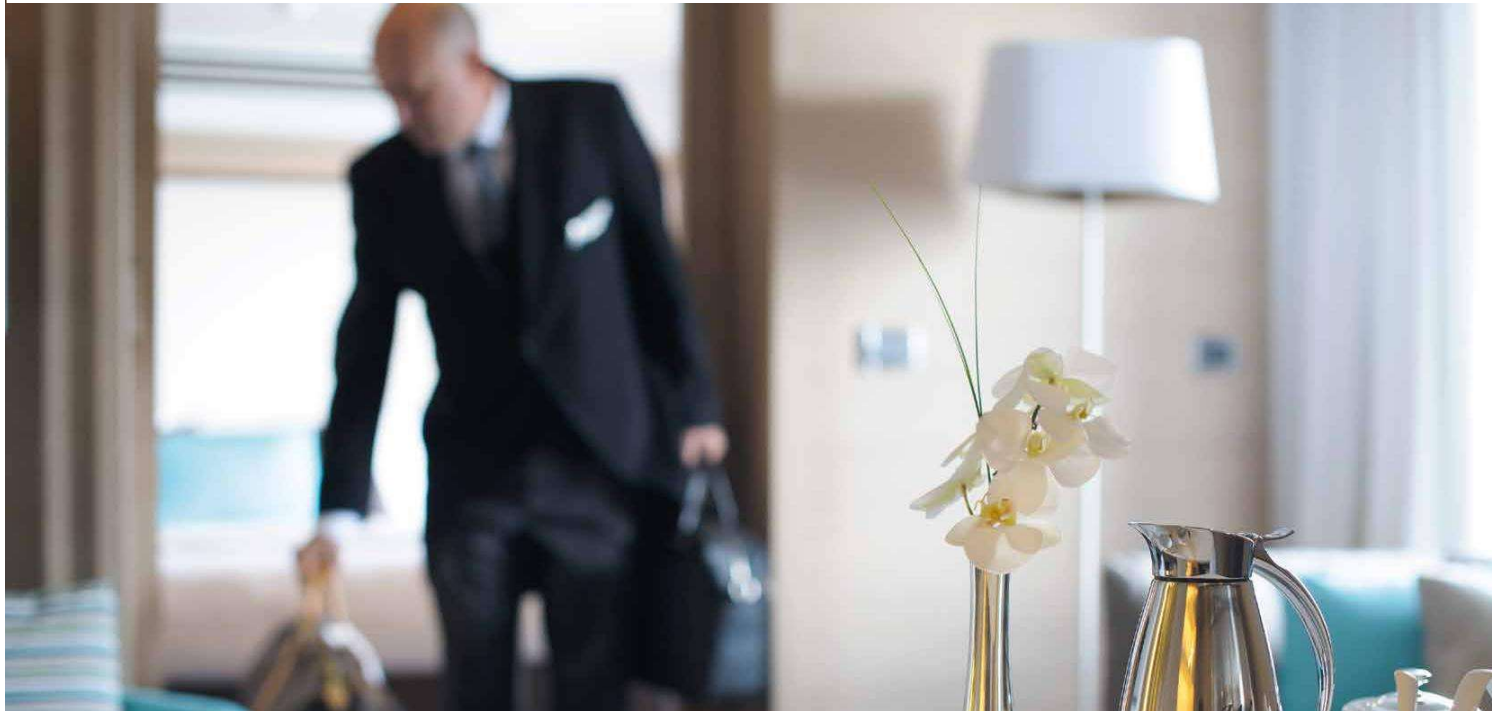
- Published daily and delivered each evening to all cabins.
- Contains information on life aboard the ship and the organisation of ports of call

Bar

- Refreshments
- Cocktails
- Fruit juices
- Fine wines
- Spirits
- Mini bar in each cabin, refilled every day

Postal service

- Post can be sent from aboard the ship by leaving it at reception. (The cost of the stamps will be added to the cabin account)
- Writing paper and envelopes are provided in each cabin



Dining

- Café for early birds/late risers: in the morning, outside the restaurant opening hours, coffee, tea and pastries are available in the main lounge.
- Tea time: tea, coffee and cakes are served around 4 pm in the main lounge.
- Breakfast and lunch are served as a buffet in the restaurant, with passengers sitting where they choose.
- In the evening, an “à la carte” dinner is served in the gastronomic restaurant. A buffet is also available at the grill restaurant; booking is required.* The Open Bar is included in all cruises, at all hours of the day, available in the bars.

	Meal	Seating
Gastronomic or panoramic restaurant Sisterships & PONANT EXPLORERS	All	Open - Possibility of booking a table for 6 to 8 people
Gastronomic restaurant <i>Le Ponant</i>	Dinner	Open
Grill restaurant Sisterships & PONANT EXPLORERS	Breakfast & Lunch - Booking is required for dinner	Open
Panoramic restaurant <i>Le Ponant</i>	Breakfast, lunch, buffet dinner	Open

*It is not possible to book the restaurants before the cruise (Book in person on board, based on availability).

Special services for polar cruises

- A polar parka is provided for all passengers on polar expedition cruises.
- A free boot-hire service is available for Antarctic and Arctic cruises. The customer should provide their shoe size before departure and the boots will be delivered on board.

The E-Boutique

- PONANT has created an online boutique selling a selection of clothing and technical accessories approved by our naturalists and tested in the field. For any question about conditions, please get in touch with your usual PONANT account manager or contact: support.boutique@ponant.com
Agencies receive a 10% commission on passengers' e-boutique purchases.

E-Boutique advantages:

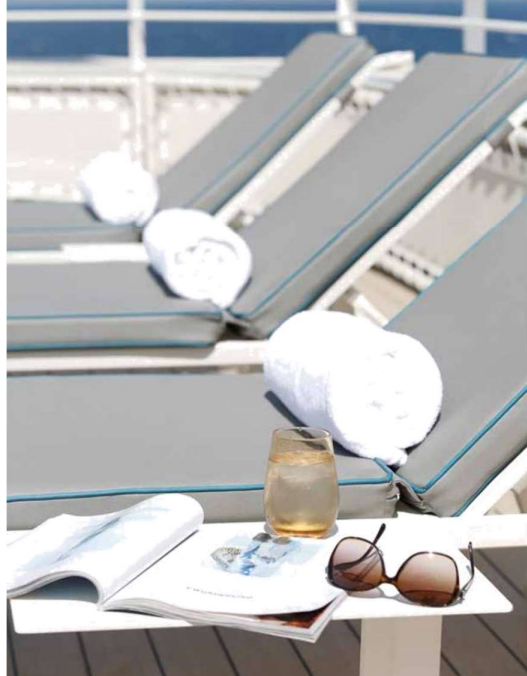
- Expert advice on getting outfitted
- Material approved by our naturalists
- Duty Free prices
- The comfort of a direct onboard delivery –
- All products may be exchanged on board



Gastronomy



- Inspired, refined and varied cuisine, prepared by talented French chefs who know how to get the very best out of local flavours.
- A commitment alongside Ducasse Conseil in order to rethink on-board gastronomy and offer exclusive menus.
- Carefully selected products, sourced locally when the destination allows it.
- A meticulous selection of wines presented by our expert sommeliers, in a setting worthy of the best tables.
- Discreet and attentive service.
- A baker and a pastry chef prepare fresh bread and pastries on board every day.
- Free 24-hour-a-day room service.
- Two restaurants on board: a gastronomic/ panoramic restaurant and a grill restaurant opening onto the exterior for a more relaxed style of cuisine.



On-board leisure activities

Beauty and fitness area

- Hair salon
- Gym fitted with the latest equipment —
- PONANT Yacht Spa (French branded products): hammam, balneotherapy and massages

Pool & Sun deck

- Heated pool —
- Sun loungers

Lounges and bars

- Main lounge with dance floor
- Panoramic lounge with library and live events
- Outdoor bar with view over the pool deck

Leisure area

- Library
- Internet zone with Wi-Fi — Wii™ area
- Board games
- PONANT studio: Image and photography area

Theatre

- Conferences
- Shows
- Live music
- Film screenings
- Daily briefings on Expedition cruises

Children's' Area

- Wii™ area
- Board games
- Books
- Activities organised as part of the PONANT Kid's Club.

Cabins

- Direct access to videos and music on demand on in-cabin televisions

As LE PONANT is laid out differently due to its smaller size, it may not have all facilities. (See technical specifications p.19-20)



Shore-based leisure activities

Excursions

At each port of call we organize excursions enabling our passengers to discover the treasures of the region, according to their own desires.

Cultural visits:

The cities of Ancient Greece, the pre-Colombian heritage of Latin America, art museums, Asian temples – there are many stimulating visits that will delight fans of culture and civilisations.

Encounter local populations:

Discover a people, a culture or an ethnic group with their unique traditions, like the Inuit in Greenland or the Embera Indians in Panama.

Hikes and walks:

Led by our experienced Guides, our passengers can journey on foot through the Saguenay National Park in Canada, walk in the footsteps of Shackleton in South Georgia or on the slopes of volcanoes in the Kuril Islands in the Russian Arctic.

Observing the flora and wildlife:

When the destination allows it, our guides and naturalists will invite passengers to observe the plant and wildlife, on land or from our Zodiacs®.

Adventure activities:

To meet the need of our sportier passengers, we offer excursions on bikes, 4-wheel drive vehicles, kayaks, helicopters, seaplanes, rafts and schooners. These excursions are sold on board.

Diving:

Certain cruises offer exploration scuba dives accompanied by a professional diving instructor, or snorkelling sessions.

Golf:

For golf lovers and experts, we offer “Golf” cruises with a selection of exceptional course in the Mediterranean and the Caribbean.

Zodiac® outings:

These perfectly safe excursions in small groups allow passengers to get even closer to their exceptional surroundings and to disembark in areas that are difficult to access, such as fjords or pack ice. They are mainly available on Expedition cruises.

Extensions

On certain itineraries we offer programs of several days during the cruise to allow for in-depth visits. These are group excursions and must be booked before departure. For example: Cuzco and Machu Picchu in Peru or the Mekong Delta in Vietnam.



Practical information

Internet

- Wi-Fi access is available in the cabins and common areas (signal interruption may occur in certain geographical areas or due to circumstances beyond our control).
- Cards are sold at Reception:

	Time in minutes	Pricing
Package 1	100	€30
Package 2	240	€60
Package 3	1,000	€180

Telephone

- A satellite communication system is available to passengers.
- Call costs are charged to the cabin account (€6/minute).
- Mobile phones may be used thanks to the On-Waves® system.

Payment aboard the ship

- An account is opened at Reception for each cabin. (It is possible to have separate accounts for each passenger.) We ask passengers to leave an imprint of their credit card.
- Any spending (boutique, spa, laundry, excursions, etc.) is charged to the account.
- A detailed invoice and a credit card receipt are delivered to each cabin on the last night of the cruise. — The currency aboard is the Euro but the US dollar is also accepted.
- The following payment methods are accepted: credit card (Visa, American Express, MasterCard), cash, travellers' cheques and personal cheques in Euro.
- Since all accounts for expenses incurred on board are closed for billing on the last night of the cruise, from 10 pm that evening all payments must be made in cash.

Safe

- A personal safe can be found in the wardrobe of each cabin, along with instructions for use.
- A main safe is also available at Reception for passengers to store their valuables.

**Smoking**

- Ashtrays are available in the ships' outdoor areas.
- All enclosed areas and cabin balconies are strictly non-smoking.
- Electronic cigarettes are not tolerated in enclosed areas as they could activate the smoke alarms.

Accessibility

Our sisterships and PONANT EXPLORERS have been designed to accommodate passengers with reduced mobility:

- Specially designed cabins: 3 on the sisterships (307, 407, 509)
2 on the PONANT EXPLORERS (527 & 431)
- Access ramps provide ease of movement around the common areas.
- All notices, signs and cabin numbers are also provided in Braille.

However, each passenger must be self-sufficient or travel with a friend or relative who can provide any necessary assistance during the cruise.

If a person is not considered fit enough to travel safely, the company reserves the right to refuse them access to the ship. To ensure the well-being and safety of the passenger, disembarkation in difficult areas and travel in a Zodiac® are subject to the Captain's approval.

Special dietary requirements

If you have special dietary requirements (vegetarian, diabetic, low calorie, gluten-free, allergies, etc.), this must be clearly stated at the time of booking and specified in the customer identification sheet so that the information can be taken into account on board.

On-board doctor

A doctor is available to see passengers aboard the ships (along with a nurse aboard the sisterships and PONANT EXPLORERS).

— Consultation times are indicated each day in the Daily

Program. — Emergency consultations are available 24/7.

— The sisterships and PONANT EXPLORERS also include a hospital equipped for minor surgery. — During excursions, passengers are accompanied by either the doctor or the nurse.

— Prices: On-board consultations are available for a fee. The price is likely to vary according to the consultation time and location (hospital or cabin). Passengers must also pay for any medicines dispensed.

— Reimbursement: the on-board doctor is unable to provide health-care claim forms and prescriptions. They will only provide medical reports and invoices which the passenger can use to obtain a reimbursement through their health insurer, should their policy allow it.

Medical equipment

To provide the highest level of safety on board, PONANT has fitted the sisterships and PONANT EXPLORERS with medical equipment you won't find on any other cruise ship: an x-ray machine, a laboratory, as well as ultrasound, blood transfusion and resuscitation equipment. Currently, the only ships to boast the same level of medical equipment are those used by the US.

Open bar

Drinks are included in the cruise price. From the moment passengers board the ship and throughout the duration of their cruise, unlimited drinks are available at any time.

The Open Bar includes a large selection of beverages ⁽¹⁾ (mineral waters, cold drinks, wines, beer, champagne, spirits, coffee, tea).

Back-to-back cruises

By booking several back-to-back cruises, your customers can enjoy the following discounts ⁽²⁾ :

- On all cruises: 10% off any back-to-back cruise
- On a special selection of cruises ⁽³⁾:
 - 20% off when the cruise is in 2nd position
 - 30% off when the cruise is in 3rd position
 - 40% off when the cruise is in 4th position

Honeymoon package

We have a special offer for couples on their honeymoon. Because discovering things together on a cruise is the greatest gift a couple can share, we invite them to extend the celebration of their marriage or civil union aboard our ships. For any cruise taken within 12 months of their marriage or civil union ceremony, they will now be able to enjoy the following advantages:

The Classic Package – cabin accommodation	The Prestige Package – suite accommodation Aboard the sisterships and PONANT EXPLORERS
<ul style="list-style-type: none">— A €300 discount on their cabin— A complimentary bottle of champagne on arrival — 25% off a couple photoshoot with a photographer (sisterships and PONANT EXPLORERS) — Surprises on board	<ul style="list-style-type: none">— Advantages of the Classic Package— Their 2 favourite couple shots offered free of charge — 1 complimentary spa treatment per suite (maximum value: €115)

(1) Does not include premium alcoholic drinks available on the menu. (2) This discount applies to the port/port cruise price only, excluding port taxes. It does not apply to ocean voyages. (3) Ocean voyages are not taken into account when calculating cruise position. The two offers described above cannot be combined.

Solo travellers

The single supplement is waived on a selection of cruises and is subject to conditions. The list of cruises to which the "Single Privilege" offer applies is available on our website, in the "Special Offers" section.

Wedding anniversary

For every marriage or civil union anniversary that is a multiple of 5 years ⁽⁴⁾, our passengers receive a €200 discount per cabin/double suite for a cruise taken during the same calendar year.

Family & friends

As soon as a group booking includes 5 paying passengers, the entire booking will receive an unconditional 5% discount on the port/port cruise ⁽⁵⁾ (not including port taxes).

Children

- Children aged 8 to 11 sharing a Superior Cabin or a Prestige Suite with 2 adults travel free on the port/ port cruise rate (not including security charges and port taxes).
- For children under the age of 8, an authorisation to board the ship must be requested during booking and parents must sign a liability waiver. In all cases, children and minors are the complete and total responsibility of their parents or guardians at all times, both aboard the ship and on land.
- For safety reasons, children under the age of 3 are not permitted aboard our ships.

Teenagers

PONANT offers a special rate for 12- to 17-year olds: teenagers receive a discount of at least 50% if the cabin is shared with at least one adult.

(4) Proof must be presented to take advantage of this offer. This discount applies once only per anniversary (5) May be combined with any other ongoing promotion.



Pre-cruise assistance

PONANT cruises are bespoke experiences thanks to the range of services the cruise line offers to facilitate trip organisation and enable customers to discover even more of the countries they visit.

Flight packages

For the comfort of our passengers, we organise chartered flights and transfers for our Antarctic and Arctic cruises. We offer flight packages that include the following advantages: direct flights, luggage transported on a single flight to ensure successful delivery on arrival, delayed ship departure if the flight is late, personalised service on board.

Pre- and Post-Cruise Packages

Passengers have the possibility of starting their holiday early or extending it with quality excursion or short-stay packages that coincide with the flights chosen by the company. Ranging from a half-day to several days, these packages allow passengers to discover a little more of the region and enjoy fascinating visits without having to worry about logistical details such as meals, hotels and guides. These are group excursions and are available immediately before or after your cruise. They must be booked before departure.